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of the OSI Operations Support Centre

In preparation for the next on-site inspection (OSI) integrated field exercise (IFE), the OSI Operations Support Centre (OSC) at the Provisional Technical Secretariat underwent several process changes aimed at improving the OSC capability to support the inspection team and to support the PTS' senior management in its OSI-related activities. The changes include increased efficiency, new communication tools with the inspection team and within the OSC, new tools to streamline responses to inspection team requests for support and for OSC reporting, and improved processes for maintaining up to date knowledge about the progress of inspection. All those new developments were tested during the Build-Up Exercise 2024 (BUE2024), which simulated the continuation period of an OSI. This poster illustrates the new developments of the OSC capabilities, the key roles of the OSC and how it functioned during BUE2024, and the way ahead to ensure its preparedness for future OSI exercises.

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