

## Enhancing Information Access to CTBTO Staff through Generative AI: /LIGHTNING A Smart Chat Application for Simplified Access to Complex Directives //TALK

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P4.3-883

- Making complex directive and protocol documentation much easier to access using Generative Al
- Utilizing the AI approach towards complex documentation, organisation staff can:
  - Ask detailed questions in plain language
  - Receive accurate natural language responses
  - Receive references from the source documentation for review
  - Ask for further refinement, explanation or additional context related questions
- Leveraging in-house software development and organisation Azure resources, combined with a proven Retrieval Augmented Generation (RAG) architecture design pattern, enables rapid development and deployment of multiple application instances tailored for different domains
- Converting domain complexities into a natural conversation saves time for organisation staff both seeking answers and providing them, eliminating the need to search and interpret complex manuals and protocols
- Please visit the e-poster for more in-depth information



