# A framework for developing LLM applications

Evangelos Dellis, Cahya Wirawan, Janero Del Rosario

Comprehensive Nuclear-Test-Ban Treaty Organization (CTBTO), P.O. Box 1200, 1400 Vienna, Austria

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# What is a Large Language Model (LLM)?

A large language model (LLM) is a type of Al (generative Al) that can process and produce natural language text
LLMs are built on machine learning: specifically, a type of neural network called a <b>transformer</b> model <b>Training</b> dataset: massive amount of text data such as books, articles, and web pages (~ 15 trillion tokens)  Hardware: Trained in a GPU cluster (~ tens of thousands of H100 equivalent GPUs)  Post training: Fine-tuned for specific purpose, i.e. instruct using RLHF
<ul> <li>Key Characteristics of LLMs:</li> <li>□ Parameters: Contains billions of parameters (weights) that are fixed during pre-training/fine-tuning</li> <li>□ Context Window: Number of tokens (1 token = 3/4 words) that the LLM can process in one pass (2K - 2M)</li> </ul>
In our framework we consider <b>off-the-shelf</b> open-source Large language Models (LLMs):  ☐ Examples: Llama, Qwen, GPT-OSS, Mistral, Falcon, Gemma, Phi, Yi, DeepSeek, etc.  ☐ Deployed <b>locally</b> in our dedicated GPU infrastructure  ☐ Multimodal (text, code, vision, image, speech) & reasoning LLMs up to ~ 400 billion parameters



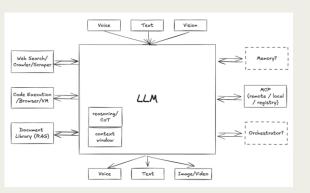


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### **Building blocks of LLM applications**

- > The Large Language Model: A pretrained off-the-shelf open-source LLM or a fine-tuned LLM adapted for specialized use cases
- InContext Learning: The capability to learn new knowledge just form the context
  - ☐ Context: Instructions (acting role), extra context, output format/style/tone, goals/rules for the task and the query
  - ☐ Techniques: Zero-Shot/Few-Shots (provide a few examples to drive the result)
- > Retrieval Augmented Generation (RAG): Incorporate external information to "ground" the LLM
  - ☐ Vector Store: A database to store embeddings, i.e. transformation of "chunks" of documents
  - Similarity Search kNN: Retrieval of the k most relevant "chunks"
  - □ APIs/Plugins: Retrieve information from google or internal API, i.e. Jira ticket information
- > Context Engineering: Programmatically assembling the context for an LLM by combining
  - a) External knowledge retrieved from documents (RAG) or APIs/Plugins with
  - b) InContext Learning techniques and then feeding this constructed context into the LLM





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# **Types of LLM applications**

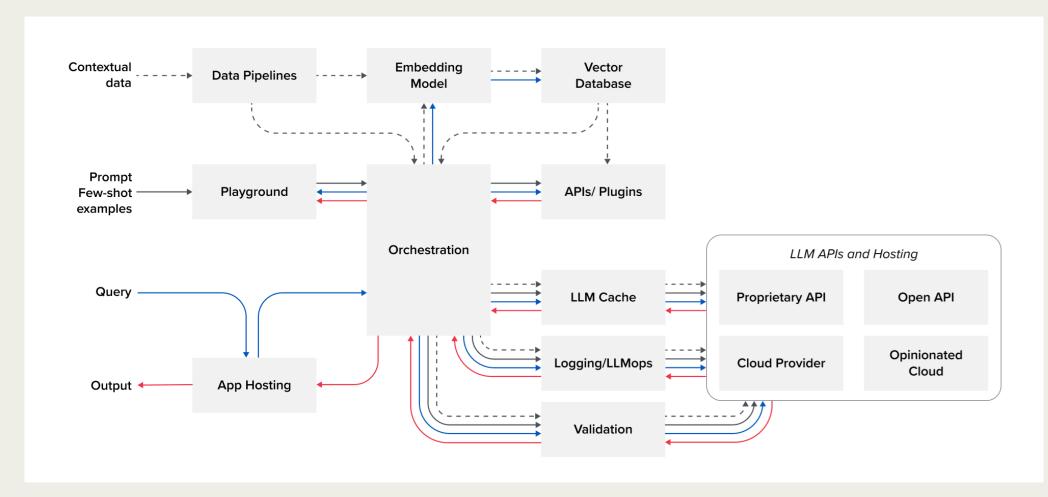
Туре	Functionality	Use Cases - Spectrum of Capabilities
Al Chatbots	Dialog-based flow - Applications designed to simulate conversations with human users through text	When integrated with contextual data, they can answer <b>domain specific</b> questions and are typically embedded in websites (QnA).
Al Assistants	More advanced than chatbots – Augments work. Can have multiple modalities (text, voice and image)	Can connect with various data sources and systems (like DMS/CMS, Git, DBs, APIs, etc). Al Assistants <b>automate</b> routine tasks, by <b>executing actions</b> (using tools).
Al Copilots	Auto-completes as you write – Decision support in scientific or coding applications	Specialized fine-tuned models that are <b>embedded</b> in scientific or coding software applications (copilot) to assist with specific tasks, benefiting from extensive user data.
Al Agents	Highly <b>autonomous</b> systems capable of complex decision-making and learning from their environment.	LLM-based agents can cooperate with other agents, operate in the <b>background</b> and waiting for events to occur or tasks to be completed. Examples: Deep Research or SWE-Agent



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# Framework for building LLM applications





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# **LLM Application Stack deployed on NVIDIA DGX-1 Servers**

Application	Description
Ollama/vLLM	Open-source LLM Inference Engine for running LLMs locally (text LLMs, code LLMs, vision LLMs, embedders)
Qdrant/Neo4j	Open-source <b>Vector &amp; Graph Databases</b> to store embeddings, entities, relationships and their metadata for effective Knowledge Search
Flowise	Open-source Low-Code LLM <b>Orchestration</b> Tool (based on LangChain and LangGraph)
Open WebUI	Open-source Al <b>User Interface</b> with RAG, Code Interpreter, Function Calling, Web Browsing, RBAC, Multilingual
Langfuse	Open-source <b>Observability</b> Tool for Inspection of traces, metrics, evaluations and prompt management
LLaMa Factory/Easy Dataset	Open-source Fine-tuning and Training Framework for LLMs supporting multiple models
Data Pipelines	Pipelines for parsing, chunking, extracting, injecting, embedding and automatically populate the Vector DB
LiteLLM	An OpenAl-compatible <b>Gateway</b> that allows you to interact with multiple LLM providers through a unified API
LLM Playground	Standalone <b>custom applications</b> like PDF to Markdown, Whisper (Speech to Text), LightRAG, GPT Researcher, Paper Reviewer, Plagiarism Detector, etc.





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### **Capabilities of the framework**

	Specialized <b>fine-tuned</b> models that have been adapted to our needs
>	System prompt customization to tune the Assistant's personality and capabilities  Provide set of instructions and guidelines to steer the behavior of the model  Adjust parameters of the model like temperature and context length  Leverage In-Context Learning (ICL) to learn new skills
>	Use of predefined tools & grounding techniques (RAG):  ☐ Custom-made tools via function calling (integrate Confluence, Jira, Gitlab, ECS, DOTS, Elasticsearch, etc.)  ☐ Specific knowledge from Confluence/SharePoint or IDC pdf documents (IDC Database Schema, IDC Operational Manual, IDC processing of SHI Data, etc.)  ☐ Code Interpreter enables the assistant to write and run code in a sandboxed environment (containerized)
>	All of the above hardcoded in a custom <b>modelfile</b> that can be assigned to a person/team



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### How Retrieval Augmented Generation (RAG) works

> Retrieval Augmented Generation (RAG) is the process of retrieving relevant contextual information from a data source and passing that information to a large language model alongside the user's prompt.

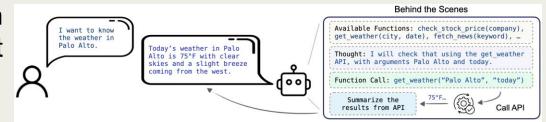
text chunk - 1 Embeddings - 1 Question text chunk - 2 Embeddings - 2 Query Embeddings LLM Generative Al text chunk - 3 Embeddings - 3 Build Semantic Index Split in Chunks PDF Files Extract Data/Context Semantic Search text chunk - 10 Embeddings - 10 Ranked Results Vector DB

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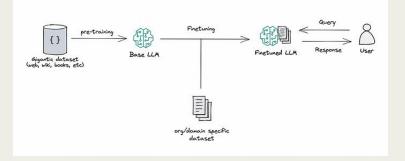
### What is Function Calling, Code Interpreter & Fine-tuning

Function calling (tool use) allows you to connect an LLM to external tools and systems, i.e. an Al assistant needs to <u>fetch</u> the latest weather information.



- ➤ Code Interpreter allows an AI Assistants to write and run Python code in a sandboxed execution environment.
- Fine-tuning is a technique used to adapt pre-trained Large Language Models (LLMs) for specific tasks using custom datasets. This process **modifies** the parameters of a pre-trained LLM to create a task-specific model.









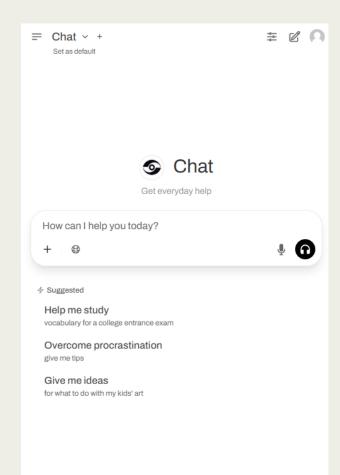


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### **Use Case: A general-purpose chat interface**

- It is deployed locally in our dedicated GPU infrastructure (NVIDIA Servers)
- It is based on popular open-source technologies and tools:
  - vLLM (inference), Open WebUI (chat UI), Qdrant (vector DB), Langfuse (observability)
- > Capabilities of the Chat UI:
  - ☐ Draft email replies, **summarize a document**, create templates for projects
  - ☐ Brainstorm ideas and collaborate on a project (using workspaces)
  - ☐ Prototype an application (using **artifacts**): code snippets, diagrams, or website designs
  - ☐ Extensible using custom pipelines (RAG), functions (pipes/filters) and tools
  - Create custom models with tools/knowledge and assign to specific person/team





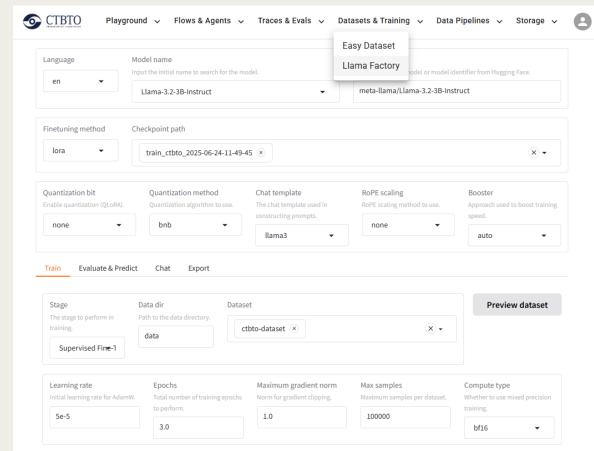


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# **Use Case: A platform for developing LLM applications**

- A platform for building, evaluating, training, monitoring and configuring LLM assistants and agents
- Flowise/LangChain (orchestration), Langfuse (evals), Easy Dataset & Label Studio (datasets/data labeling), Llama Factory (fine-tuning)
- Capabilities of the platform:
  - ☐ Helps with **dataset creation**, data labeling and annotation from private CTBTO data
  - ☐ Streamlines the **fine-tuning**, deployment, and management of custom models and adapters
  - Manage LLM API access and enforce budgets, guardrails, logging and cost tracking
  - More information: P3.5-569 (e-poster)
- ➤ Who is it for? Targeted to developers/admins







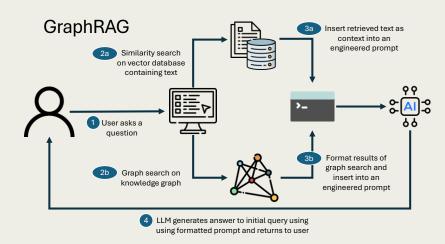


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### **Use Case: Purpose-built Al Assistants**

- ➤ A robust Graph-based **Retrieval Augmented Generation** (RAG) solution:
  - ☐ Use **local open-source LLMs** to extract entities/relationships as well as popular embedders to calculate embeddings from documents.
  - Based on LightRAG (which is a hybrid GraphRAG solution)
  - Runs on our dedicated GPU infrastructure.
  - ☐ Use Neo4j for storing the Knowledge Graph



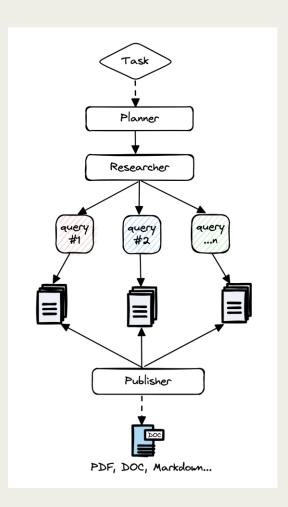
- ☐ Al Assistants utilizing GraphRAG:
  - □ OPS and Station Operator Assistants: Knowledge from IRS (i.e. solved tickets), Build pipelines (pdf2markdown) and use semantic search to query the IRS Knowledge, Tools via function calling to retrieve/update IRS ticket information
  - □ Other PTS Assistants: WGB Assistant: Knowledge from ECS (i.e. WGB documents) imported to Vector DB, Use semantic search to query the collection, and many more: PMTool Assistant, SWP Assistant, MDA Assistant, etc

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### **Use Case: Deep Research on CTBTO documents**

- Deep Research solution (Report Generation):
  - ☐ Is based on GPT Researcher which is an **autonomous agent** (using LangGraph) designed to automate and enhance online (or local documents) research
  - ☐ It leverages large language models (LLMs) to perform comprehensive research on a wide range of topics, producing detailed, factual, and unbiased research reports with citations
  - ☐ It runs on our dedicated GPU infrastructure and uses open-source models as the FAST, SMART or STRATEGIC LLM (and open-source embedders)
- > Capabilities of Deep Research:
  - ☐ Generate detailed research reports using web and/or local CTBTO documents
  - ☐ Aggregate over 20 sources for objective conclusions
  - Maintains memory and context throughout research
  - ☐ Export reports to PDF, Word, and other format







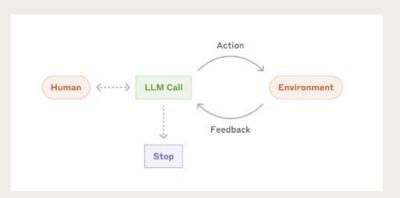
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## **Use Case: Al Coding Assistants & Agents**

An Al coding Assistant/Agent is a tool that uses a LLM that is finetuned for coding tasks and for "tool-use":
Both the tool and the model are specialized for creating working software
It can carry out software development tasks, such as fixing bugs, on a human developer's behalf

- Al Coding Assistants (higher predictability lower agency):
  - ☐ Allow developers to work faster by automating repetitive or time-consuming tasks
  - □ Solve simple, pre-defined tasks but struggle with novel or open-ended problems
  - Uses an IDE where the developer is driving the coding
- Al Coding Agents (higher agency lower predictability):
  - Agents are **autonomous** and typically implemented as an LLM performing actions (via tool-calling) based on environmental feedback in a loop.
  - ☐ Handle complex, multi-step problem-solving tasks, often across dynamic environments.









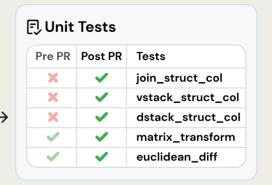
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#### What is SWE-bench?

- > A **benchmark** used to evaluate the ability of large language models (LLMs) to solve **real-world** software engineering problems
  - ☐ Given a codebase and an issue, a LLM is tasked with generating a patch that **resolves** the problem.
  - ☐ Generating patches (PRs) for GitHub issues in popular open-source Python repositories.
  - ☐ It consists of a dataset of 2,294 problems and their fixes, allowing researchers to assess how well LLMs can understand and resolve code-related issues in a way that mirrors how human developers work.
  - ☐ Results are **verifiable**!









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### How we use the Al coding tools (P4.3-576)

> Al Coding Assistants: VS Code with Continue and Cline
☐ Al Plugin using local/hosted code LLMs (e.g. qwen3-coder:30b, codestral:22b) over entire IDC codebas
☐ We use <b>vLLM</b> for inference which is suitable for multiuser environments
☐ Builds a map of the entire git repo, works well in <b>larger codebases</b> , designed to <b>assist</b> users
> Al Coding Agents: Codex CLI, Aider and OpenHands
Use open-source agentic frameworks to automatically resolve issue and submit MR
Automation of software engineering tasks, assign simple issues to the Agent through Gitlab
☐ Human still in control: has to manually <b>review and approve</b> the merge request
> Specific Use Cases:
Explain code: create automatic documentation of complex codebases
☐ Code completion: Autocomplete code as soon as typing a few words
☐ Write new code: Augment the software engineer to automate code writing
☐ Write comments: Comprehensive documentation across the full codebase
☐ Write test cases: Help automate software testing by writing new test cases







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# **Exploring future directions**

	Exploring Fine-tuning frameworks in CTBTO (Easy Dataset & LLaMa Factory):
	☐ Knowledge Assistant: Fine-tune open-source LLMs on specific CTBTO domain knowledge/dataset
	text-to-SQL Assistant: Fine-tune open-source LLMs on IDC database schema
	SHI/RN Copilots: Fine-tuning a Vision Transformer on CTBTO labeled data:
	<ul> <li>○ Develop datasets, data preparation steps, and algorithms → build a new finetuned model</li> </ul>
	<ul> <li>Using LoRA to adapt pre-trained open-source LLMs to PTS specific tasks like SHI or RN</li> </ul>
>	Explore reasoning models that are good for coding and create on-prem SWE-agents:
	□ Running on our private cloud (sandboxed) → spins-up new docker containers (based upon a base image)
	☐ The agent goes to work in its own environment and after a few minutes gives you back a working PR







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### **Questions?**

